

EVERETT J. REDENTE, LCSW, CADCI

EXPERIENCE

CareOregon | Portland, OR

Transgender Health Program Manager | January 2024 - Present

- Serves as the subject matter expert (SME) within the organization for all staff (1,000+ employees) including member-facing and executive employees by maintaining a comprehensive knowledge of community resources, contract expectations, state regulations, and key performance indicators for contracted providers who are delivering gender affirming care in the community.
- Interprets and communicates potential and current regulatory requirements for gender affirming care as informed by the Oregon legislature, Medicare policy, the Oregon Health Authority, and the Health Evidence Review Commission.
- Serves as a liaison between providers and health insurance, providing resources and timely solutions, brokering connections, and advocating as needed to increase access to gender affirming care for transgender Oregonians.
- Facilitates system coordination and planning meetings with internal and external partners and contracted behavioral health providers, to ensure the effectiveness of service delivery and timely access to services for transgender members.
- External clinical training to physical and behavioral health providers on introductory and complex, nuanced topics related to improving health outcomes to transgender and non-binary members.
- Internal clinical training for member-facing staff including onboarding, member and provider customer service teams, team requests, and consultations.

Transgender Health Care Coordinator | August 2021 - January 2024

- Provided direct care coordination support for transgender members with various needs, including accessing gender affirming care and navigating through the referral, prior authorization, and appeals process to access gender affirming surgery.
- Provided operational leadership for staff providing care coordination to transgender members.
- Maintained a comprehensive knowledge of community resources, contract expectations, state regulations, and key performance indicators for contracted providers who are delivering gender affirming care in the community.
- Facilitated system coordination and planning meetings with internal and external partners and contracted behavioral health providers, to ensure the effectiveness of service delivery and timely access to services for transgender members.
- External clinical training to physical and behavioral health providers on introductory and complex, nuanced topics related to improving health outcomes to transgender and non-binary members.
- Internal clinical training for member-facing staff including onboarding, member and provider customer service teams, team requests, and consultations.

Everytown for Gun Safety | Remote

Organizing Manager | September 2019 – July 2021

- Managed the organization's volunteer base and educated, organized, and utilized advocacy skills with community members, community partners, elected officials, schools, and government offices.
- Worked both independently and collaboratively to develop, present, and facilitate equity-centered trainings and discussions on systems of oppression, microaggressions, implicit bias, and their intersections with gun violence in collaboration with the Diversity, Equity, and Inclusion (DEI) Field Team working group.
- Advanced greater equity practices throughout a 6000+ member volunteer leadership base, developing short and long-term tactics and strategies to meet organizational goals and improve the workplace experience, including programming for underrepresented groups

- Led the evaluation process for DEI training development and discussion content, incorporating feedback from leaders directly into curriculum development and revisions for continued innovation
- Advocated for more equitable practices across the organization by addressing discrepancies in policies and practices, developing trainings and programming, and curating and maintaining a DEI Resource Library.

LifeWorks NW | Portland, OR

Mental Health Therapist, Rapid Response Team | June 2018 – September 2019

- Provided direct client care through case management, consultation, assessment, skills training, crisis intervention, and managed relationships on behalf of clients with treatment teams. Cultivated and fostered constructive and cooperative working relationships with community partners to ensure wraparound care and support for clients.
- Collaborated with clients and treatment teams to create short and long-term goals, ensuring work was focused on the predetermined goals while remaining flexible to new possibilities and challenges.
- Trained 100+ staff members on microaggressions, LGBTQ terminology, and working with transgender, non-binary, and gender non-conforming clients.
- Developed and presented custom curricula for community partners including WIC and the Oregon Food Bank, on systems of oppression, social location, gender and sexuality, and allyship through intervention

Skills Trainer | March 2015 – July 2016

- Empowered young adults living with mental illness to identify and achieve their goals through skills training, motivational interviewing, reflective listening, modeling, advocacy, and education.
- Supported 10 transitional age youth to successfully transition from a residential treatment house to independent living.
Trained new residential staff on crisis intervention, medication management, and daily documentation.
- Trained more than 100 staff members on LGBTQ terminology and working with transgender and gender non-conforming clients to improve care and inform organizational policy change pertaining to LGBTQ clients.
- Educated and assisted 10 residents to develop independent living skills and coping skills on an individual and group basis.

The Lesbian, Gay, Bisexual, Transgender (LGBT) Community Center | New York, NY

Coordinator of The New York State LGBT Health & Human Services Network | August 2017 – May 2018

- Facilitated and coordinated weekly statewide committee calls with over 70 LGBTQ-specific organizations to develop new initiatives and address barriers to care for the LGBTQ community throughout New York.
- Increased Network membership by 45% connecting with prospective members and cultivating buy-in from current Network members by being readily available to assist their needs, both in-person and through telecommunication.
- Acted as a liaison between the organization, Network members, and external partners to continually build a rapport between the organization and other parties resulting in increased project collaboration and partnerships.

Sylvia Rivera Law Project | New York, NY

Transgender Rights Consultant | August 2016 – July 2017

- Developed, conducted, and analyzed a quantitative and qualitative survey with incarcerated transgender, gender non-conforming, and intersex (TGNCI) community members to assess the conditions of New York State prisons and barriers to care.
- Advocated, communicated, and collaborated with the TGNCI community and collaborators regarding New York State and New York City policies surrounding incarceration, healthcare, and housing to ensure safer

conditions for TGNCI New Yorkers.

- Provided case management, crisis intervention, self-care activities, and membership meeting facilitation.
- Created and conducted policy analysis and reports on New York State and New York City regulations affecting the TGNCI community.

The Center for Empowerment and Education | Danbury, CT

Prevention Educator | December 2013 - January 2015

- Delivered various educational presentations to schools and organizations in fourteen towns on topics such as LGBTQ+, transgender 101, healthy relationships, dating violence, sexual assault, sexual harassment, bullying, and others.
- Certified to understand and assist those impacted by sexual assault and domestic/dating violence.
- Developed new and innovative curricula and interactive activities to teach intricate subject materials.
- Educated students from kindergarten to college, including students with special needs.

PROJECTS

Member of the OHSU Transgender Health Program | January 2019 - Present

- Offer support, education and perspective to clients, students, faculty, staff, and community members on transgender health with the ultimate goal of supporting the gender-diverse community and increase access to inclusive health care.

Member of the STRIVE Study National Advisory Board | December 2022 - Present

- Support for Transgender and Non-Binary Individuals Seeking Vaginoplasty (STRIVE) is a randomized trial comparing a virtual peer support intervention, led by Trans Lifeline, with usual counseling by the surgical team for people seeking vaginoplasty, to help us understand the impact of peer support on patients' well-being and experiences of accessing surgery.

Safe Zone Training | January 2011 - Present

- Created a curriculum on transgender and gender non-conforming terminology, issues, and marginalization faced by the LGBTQ community. Educate each audience about terminology and issues pertaining to the LGBTQ community through a three-hour interactive workshop.

EDUCATION

Columbia University School of Social Work

Master of Science in Social Work, May 2017

Concentrations: Policy Practice & International
Social Welfare

Western Connecticut State University

Bachelor of Arts in Social Work, Magna Cum Laude,
May 2014

Minor in Theatre Arts

LICENSES/CERTIFICATIONS

- LCSW - Oregon
- CADCI - Oregon
- Applied Suicide Intervention Skills Training (ASIST) Certified
- Therapeutic Crisis Intervention Certified
- Domestic Violence/Sexual Assault Certified
Crisis Counselor